

The Effect of Financial Behavior, Income and Financial Knowledge on Financial Satisfaction in MSMEs in Lamongan City

Wilda Fijriyah¹
Anita Handayani¹

¹Management Study Program, Faculty of Economics and Business
Universitas Muhammadiyah Gresik, East Java, Indonesia,
E-mail: anita.handayani@umg.ac.id

ABSTRAK

Latar belakang dalam penelitian ini adalah perilaku pengelolaan keuangan pada UMKM Lamongan cenderung kurang baik. Yang dipengaruhi oleh beberapa faktor yaitu perilaku finansial, pendapatan, dan pengetahuan finansial. Penelitian ini bertujuan untuk menguji Perilaku Keuangan, Pendapatan, dan Pengetahuan Keuangan terhadap Kepuasan Keuangan UMKM di Kota Lamongan. Penelitian ini menggunakan metode kuantitatif. Populasi dalam penelitian ini berjumlah 67, sedangkan pengambilan sampel menggunakan teknik Probability Sampling menggunakan Non Probability Sampling. Alasannya karena populasinya di bawah 100, jadi diambil semua. Sampel yang diteliti peneliti sebanyak 67 UMKM di Kota Lamongan. Teknik analisis menggunakan uji instrumen, uji asumsi klasik, dan uji hipotesis. Untuk alat tes menggunakan Statistical Package for the Social Sciences (SPSS). Hasil penelitian ini menunjukkan bahwa perilaku keuangan berpengaruh positif dan signifikan terhadap kepuasan keuangan, pendapatan berpengaruh positif dan signifikan terhadap kepuasan keuangan, dan pengetahuan keuangan berpengaruh positif dan signifikan terhadap kepuasan keuangan.

Kata Kunci: Perilaku Keuangan, Pendapatan, Pengetahuan Keuangan, Kepuasan Keuangan.

ABSTRACT

The background in this study is that there are many problems that affect employee performance and this is a challenge for companies in managing human resources because the success of a company depends on quality human resources. target. This study aims to test the Effect of Compensation, Work Environment, and Training on the Performance of Production Employees of PT Mestindo Gresik. This research uses quantitative methods. The population in this study was the production employees of PT Mestindo Gresik, amounting to 78 people, while the sampling used the Non Probability Sampling technique using a saturated sample. The reason is because the sampling of the population is less than 100. The sample studied by the researcher is 78 production employees. The analysis technique uses instrument testing, classical assumption test, and hypothesis testing. For the test tool, the Statistical Package for the Social Sciences (SPSS) is used. The results of this study indicate that compensation has a positive and significant effect on employee performance, the work environment has a positive and significant effect on employee performance, and training has a positive and significant effect on employee performance.

Key words: Financial Behavior, Income, Financial Knowledge, Financial Satisfaction.

INTRODUCTION

UMKM or also called Micro, Small and Medium Enterprises, are expected to be able to contribute to efforts in overcoming economic problems that are often faced such as poverty levels, the number of people's burdens, and income distribution. UMKM can reduce the level of problems that increase every year, overcome poverty by helping people who are

less able to get additional income for daily needs or as basic income and income distribution that can improve the lives of people who have limitations, especially in terms of income. The development and growth of UMKM is one of the influential drivers for economic growth. The characteristics inherent in UMKM can be advantages or strengths that

actually become obstacles to economic development (barriers to economic growth).

LITERATURE REVIEW

This financial behavior became known in the 1990s in line with business and academic developments. According to Sukaris, Al Kusani, Handayani, Rajani, Saepuloh, (2019) financial behavior is the way individuals make decisions to manage sources of funds (money), one's attitude will affect the basis of decision making on financial management behavior.

According to Weinberg (2001:270) income is income received in the form of cash or non-cash, which can be directly used for spending so as to ease the burden on households. In general, the components of income are cash from main and non-main jobs, dividends, interest on savings, royalties, pension funds, and bonuses. The higher a person's income, the higher the financial satisfaction.

Mason and Wilson (2000: 305) state that financial knowledge is individual decision making that combines several skills, resources and contextual knowledge to be able to manage the information it receives in decision making. From some of these definitions, it can be concluded that financial knowledge is someone's knowledge of how to manage their finances well in order to avoid financial problems

METHOD

In this section you mention the findings and discussion of the research conducted in Lamongan Regency, namely on several UMKM engaged in food, beverage, and UMKM handicrafts located in Lamongan City, precisely on Jl. Basuki Rahmat No. 176, Groyok, Sukomuyo, Lamongan District, Lamongan Regency, East Java 62216. In your research. For this second type, the focus of research is on literary works that have been translated into Indonesian.

RESULTS

Behavior Towards Finance

Financial behavior has a positive and significant effect on financial decisions. The positive direction indicates that the better the financial behavior in making a decision, the higher the financial satisfaction. This shows that the financial behavior variable is one of the determinants of one's financial satisfaction.

Income Against Financial Behavior

Income has a positive and significant effect on financial satisfaction. The positive direction indicates that an increase in a person's income will increase financial satisfaction. This shows that the income variable is one of the determinants of one's financial satisfaction.

Financial Knowledge of Behavior

Financial knowledge has a positive and significant impact on financial decisions. The positive direction indicates that the higher one's financial knowledge in managing finances, the higher financial satisfaction will be. This shows that the financial knowledge variable is one of the determinants of one's financial satisfaction. The calculated r value is greater than the r table value and the probability value (sig) is less than 0.05 ($\alpha = 0.05$) so it can be said that all indicator variables are valid. The reliability of each variable Alpha value is greater than 0.70, it can be concluded that the measuring instrument used in this study is reliable. Kolmogorov-Smirnov showed the significance value is $0.200 > 0.005$, so it can be concluded that the residual value is normally distributed

The results of data processing show that the VIF value of all variables is less than 10 and the tolerance value is more than 0.1, meaning that all independent variables in this study are declared to have no multicollinearity.

The results of data processing show that in the regression analysis there are no symptoms of heteroscedasticity, showing a significance value (p-value) of Financial Satisfaction of 0.543, Financial Behavior of

0.972, Income of 0.051, Financial Knowledge of 0.123, the results with clearly shows that none of the independent variables statistically significant affect the dependent variable ABS_RES value, this is because the probability value of significance is above 0.05 or 5%'

The results of data processing show that the Durbin Watson (DW) value is 1.733. $\alpha = 5\%$, $k = 4$, $n = 67$, then we get: $dL = 1.5122$ $dU = 1.6988$ 1) If $DW (1.733) > DU (1.6988)$ then there is no positive autocorrelation. 2) If $4 - DU (2.3012) > DW (1.733)$ then there is no negative autocorrelation.

View the Non-Standard Coefficient Beta values. that by determining the multiple linear regression equation resulting from the research as follows: Financial Behavior has a positive direction, Income has a positive direction, Financial knowledge has a positive direction.

The results also show that the R2 number is 0.752 or 75.2%. This shows that the percentage contribution of the independent variables (financial behavior, income and financial knowledge) to the dependent variable (financial satisfaction) is 75.2% while the remaining 24.8% is influenced by other factors not examined in this study including: debt, financial behavior, financial management, demographics, financial attitude and others.

The results also show that the significant value is below 0.05, which is 0.000, it can be concluded that the independent variables (financial behavior, income and financial knowledge) if tested simultaneously (together) have a significant effect on the dependent variable (financial satisfaction).

The results also show that the SPSS output results are financial behavior variables (X1) with a significant level below 0.05, namely 0.013, income variable (X2) is below 0.05, namely 0.013 and financial knowledge variable (X3) is below 0.05, namely 0.020.

CONCLUSION

The next researcher to improve finances can be expanded by adding more complete

information about the factors that influence the increase in financial satisfaction, and re-testing using behavioral variables, income, financial knowledge and adding education level, and capital variables to make the research more interesting

REFERENCES

- Arifin, J. (2017). *SPSS 24 for Research and Thesis*. Jakarta: Gramedia Group.
- Andani, G.K. (2020). *Effect of Income, Financial Knowledge, Financial Behavior and Childhood Customer Experience on Financial Statistics*.
- Chandra, Jesslyn Winata and Gest. 2015. Memarista. Factors Affecting Financial Satisfaction in Petra University Students. *FINESTA*, Vol.3, No, 2, (2015) 1-6.
- Halim, Y. K. E., & Astuti, D. (2015). Financial Stressors, Financial Behavior, Risk Tolerance, Financial Solvency, Financial Knowledge, and *Financial. Finesta Journal*. 3(1), 19-23.
- Herdjiono, I, & Damanik, L.A. (2016). The Influence of Financial Attitude, Financial Knowledge, Parents' Income on Financial Management. *Journal of Theoretical And Applied Management*, 9(3), 226–241.
- Ida and Chinthia Yohana Dwinta, 2010 Effect of Locus Of Control, Financial Profit on Financial Management Behavior, *Business Journal and Accounting Knowledge*, vol 12, no 3: 131-144.
- Lestikawan, Fadila, Bester. 2009. Behavioral Finance in Risk Investment Decision Making. *Management Journal*.
- Mason, C. L. J. and Wilson, R. M. S. 2000. Conceptualizing Financial Literacy. Loughborough University, Vol.7, No. 41, pp. 301-311.
- Vera Toscano, Eperanza, Victoria A.M and Rafael Serrano D.R. 2006. Building Financial Satisfaction. *Social Indicator Research*, 77:211-243.

- Wiryaningtyas, Dwi Permatasari. 2016. Behavioral Finance in Decision Making. Proceedings of the National Seminar.
- Wicaksono, E.D. (2015). The Effect of Financial Literacy on Credit Card Payment Behavior on Employees in Surabaya. best.
- Sheng, Maecus S.J, Tan Kian Kiak, Thomson E.W.W.S. 2013. The Effect of Demographic Factors and Financial Satisfaction on Wills Motives in Collage Elderly in Selangor, Malaysia. A Research Project Is Submitted In Partial Fulfillment Of The Requirements For The Bachelor Degree In Global Economics (Hons).
- Sukaris, Al Kusani, Anita Handayani, Ismi Rajani, Asep Saepuloh. 2019. Antecedents Behavioral of The Millennial Generation Financial Management” *International Journal of Recent Technology and Engineering (IJRTE)*, Vol 8 Issue 4.
- Yopie and Dewi. 2015. Financial Stressors, Financial Behavior, Risk Tolerance, Financial Solvency, *Financial Knowledge, and Finansial.FINESTA* Vol. 3, No. 1, (2015) 19-23.